

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	4136721
<b>Application Number:</b>	10766985
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	4389
<b>Title of Invention:</b>	Method, software and system for developing interactive call center agent personas
<b>First Named Inventor/Applicant Name:</b>	Benjamin A. Knott
<b>Customer Number:</b>	67942
<b>Filer:</b>	Raman N. Dewan/JOSEPH LALLY
<b>Filer Authorized By:</b>	Raman N. Dewan
<b>Attorney Docket Number:</b>	130332.00048
<b>Receipt Date:</b>	18-OCT-2008
<b>Filing Date:</b>	29-JAN-2004
<b>Time Stamp:</b>	00:53:03
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 130
RAM confirmation Number	5088
Deposit Account	100096
Authorized User	

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File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Extension of Time	extension.pdf	55819 c33d696e4c59c15727665886afc95c4e90451cf8	no	1
Warnings:					
Information:					
2		130332_00048_ROA_061708.pdf	54721 6696ba167a37e2c75191fa93e577faa26841a0f7	yes	8
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject		1	1	
	Claims		2	5	
	Applicant Arguments/Remarks Made in an Amendment		6	8	
Warnings:					
Information:					
3	Fee Worksheet (PTO-06)	fee-info.pdf	30553 d7c6e10c48f572a353cdc2c491570e0166eb8708	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			141093		
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